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UPI
UNIFIED PAYMENTS INTERFACE

RuPay

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UPI  **RuPay** 
UNIFIED PAYMENTS INTERFACE



Period: From 13-08-2018 till 27-08-2018

A. Offer Details

1. Offer 1: Get Exclusive Discount on Gift Cards this Rakhi on GAP, Levi's, Aeropostale, USPA, Urban Ladder, Hidesign, ShoppersStop, Lifestyle, Nautica, Titan, Jabong and many more
2. Validity period: From 13-08-18 till 27-08-18

B. Redemption Process

- 1) Shop for Your Favorite Gift Cards Brand This Rakhi on <https://www.grabon.in/raksha-bandhan-gift-cards/> or <https://rupayoffers.grabon.in/> or <https://bhimupi.grabon.in/>
- 2) Choose the brand and denomination value Gift Card which you would like to purchase.
- 3) Enter the Correct Phone Number, Email where you would like the Gift Card to be sent, ensure your sharing the correct details as this will be use for sharing the Gift Card Code.
- 4) During checkout process use UPI, Rupay Credit or Debit card to avail the special discount, the discount amount will be automatically deducted.
- 5) Check your email, phone number for the Gift Card code.

C. Escalation Matrix

***In case of any offer related queries kindly contact:

Name: Rohin Sindhu

Contact Number: 7997692233

Email Id: giftcards@grabon.in

How to report customer grievance:

1. If a user faces any issue related to invoice or gift card delivery, they can reach out to us on the above-mentioned phone number and email id.
2. A user must ensure whenever he reach out to us he should have all the details that he filled while placing the order like email id, phone number, name, etc.
3. All the user concerns will be addressed within 24 hours of escalation on priority basis.

Terms & Conditions

1. This offer is only available for certain brands on the GrabOn Gift Card platform for UPI, Rupay customers only as part of Rakhi Festival.
2. Once purchased the Gift Card can't be refunded or returned.
3. The payment amount will be deducted once you have purchased the Gift Card from the platform and won't be returned after successful payment.
4. Please ensure you have entered your correct email address to receive the Gift Card, after the purchase the Gift Card code can't be sent to a different or updated Email ID.